

# introducing the new my mango app

here's what you  
need to know



## the new my mango app

We've partnered with a software company CRTS to bring you a newer, better, smarter **mango** - now available to download!

With a fresh design and improved features, managing your travel just got easier. But here's the important bit:

**SEPT  
23**

The new my mango app will replace the existing one and you have until 23 September to make the switch before the existing app stops working.

Please note:

Your **travel history and caps won't transfer** to the new app. So, we recommend moving over at a time that works best for you and your caps. Don't forget to get all travel history from the current app before migrating.



Your personal details, balance and current entitlements will all move across to the new app.

## how do I get the new app?



We've put together a handy step-by-step guide on how to migrate your account across to the new app, just scan the QR code.

Don't wait until the last minute - download the new app today and enjoy a smoother, smarter travel experience.

## download my mango



## fab new features



### give the gift of mango credit

Share your credit with your friends and family.

- top-up your child's account without having to store your card on their device
- gift to a friend in seconds

Gifts can be made from your account balance or directly from your payment card, whichever suit you best.



### a smarter mango

**my mango** is crammed with even more fare caps to ensure there's no cheaper way to travel.

You can also sign up to travel schemes such as Derbyshire b\_line and Nottingham under 22 within the app to access even cheaper fares or transfers.



### a more secure mango

Ditch the passwords and use biometrics to log in to your account.



### a faster mango

**my mango** has been completely rebuilt from the ground up to ensure it's even faster and more reliable.



### a more convenient mango

Even more ways to pay - you can now top up using apple pay or your google wallet.